

CHILD WELFARE MAPPING IN MASSACHUSETTS

National Association of Women Judges • November 9th, 2021

Shana Cashman, Esq.

Child Welfare Project Manager Administrative Office of the Juvenile Court

Chief Justice Amy Nechtem

Juvenile Court Massachusetts Trial Court Marisa Hebble, MPH

Community Justice Project Manager Executive Office of the Trial Court

WELCOME Chief Justice Amy L. Nechtem

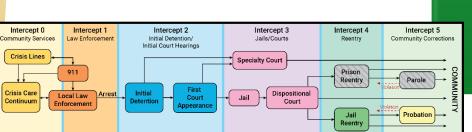
"There comes a point where we need to stop just pulling people out of the river. We need to go **upstream** and find out why they're falling in."

~ Desmond Tutu

Mapping Project Development

Pathways Initiative

Administrative Office of the Juvenile Court



Massachusetts Community Justice Project

Executive Office of the Trial Court

UPSTREAM
Child Welfare
Mapping

National Center for State Courts

Casey Family Programs

Strengthening Children and Families:
A Blueprint for Community-Based Solutions

Court Leaderhip - Odfaborator - Preventor - Treatment



STATE JUSTICE INSTITUTE
STATE COURT RESPONSE TO OPPOIDS AND THE IMPACT C
CHILDREN
AND









MA Juvenile Court: Pathways Initiative





Differentiated case flow management

Essential questions addressing educational stability

Training for attorneys, clinical staff, and management

Essential questions addressing permanency

Programming focused on dually-involved youth

Subject matter support in areas such as trauma, domestic violence, and human trafficking

Expanded permanency mediation programming and dispute resolution

Training and education for judges and court personnel

Multi-disciplinary summit meetings

Data assessment, presentation, and distribution

Virtual resources for the community

Benchcard and training about danger, risk, and safety

Resource Guide on permanency hearings, case reviews, and scheduling trials

Expansion of family treatment courts and best practices

UPSTREAM Child Welfare Mapping



Child Welfare Mapping in Massachusetts



Vision

Strong Families

Safe, stable, and nurturing homes

Community-based, coordinated, and comprehensive prevention networks

Mission

Support data-driven, evidence-based, and culturally appropriate practices

Facilitate and enhance collaboration and coordination among partners and across systems

Reduce risk of child maltreatment, family disruption, and trauma

Goals

Develop a map of the local child welfare landscape

Identify resources and gaps in practices, protocols, and programs

Collectively agree on priorities for change

Develop an action plan to improve system and service-level responses

Mapping Phases

Leadership Team

Planning

Local Planning Group

Hampden County

Summit

Two half-day working meetings with local stakeholders

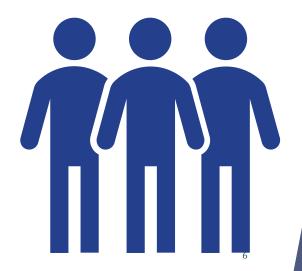
Post-Summit

Continue efforts locally and statewide



Trial Court Staffing

Child Welfare Project Manager Community Justice Project Manager Administrative Coordinator



Planning

Leadership Team

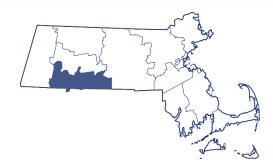
Chaired by Chief Justice

Child Welfare Project Manager
Community Justice Project Manager
Juvenile Court Clinic Director
National Center for State Courts
Casey Family Programs

Local Planning Group

Convened with local

judicial leadership



Communication with state-level leadership

Focus group and summit participant lists

Resource inventory

28 focus groups and key informant interviews

Data collection and community self-assessment

Department of Children and Families
Department of Youth Services
Bureau of Substance Addiction Services
Department of Mental Health
Probation Department
Department of Elementary and Secondary Education

Child Welfare Iudges

Probation Staff

Attorneys

Social Workers

Education

Healthcare

Family Resource Centers

Behavioral Health Providers

Law Enforcement

Youth Serving Agencies

Family Serving Agencies

Community Coalitions

Key Metrics Best Practices Collaboration Indicators

Summit

Day 1 Two half-day working meetings with 67 local Behavioral stakeholders Health Treatment Clerks Probation Youth and

Shared values

Review of Risk and **Protective Factors**

State and local data

Child Welfare Landscape

Key Gaps from Focus Groups

> State Agencies

Judges

Family

Serving

Agencies

Education and Childcare

Community Opportunity Map

casey family programs.

Local Data on Community Health to Support Safe Children and Strong

Child and Family Well-Being

Hover over an indicator to compare state/national values. Click on an indicator with the [11] to see the values disaggregated by race and



Children under 5 in Poverty

Within Massachusetts

Child to Adult 3:11

Within Massachusetts

Children without Health Insurance

1%

Within Massachusetts



Single Mother Families

19%

Within Massachusetts

Individuals without Health Insurance



Within Massachusetts

People 65 and Over

16%

Within Massachusetts

Healthcare

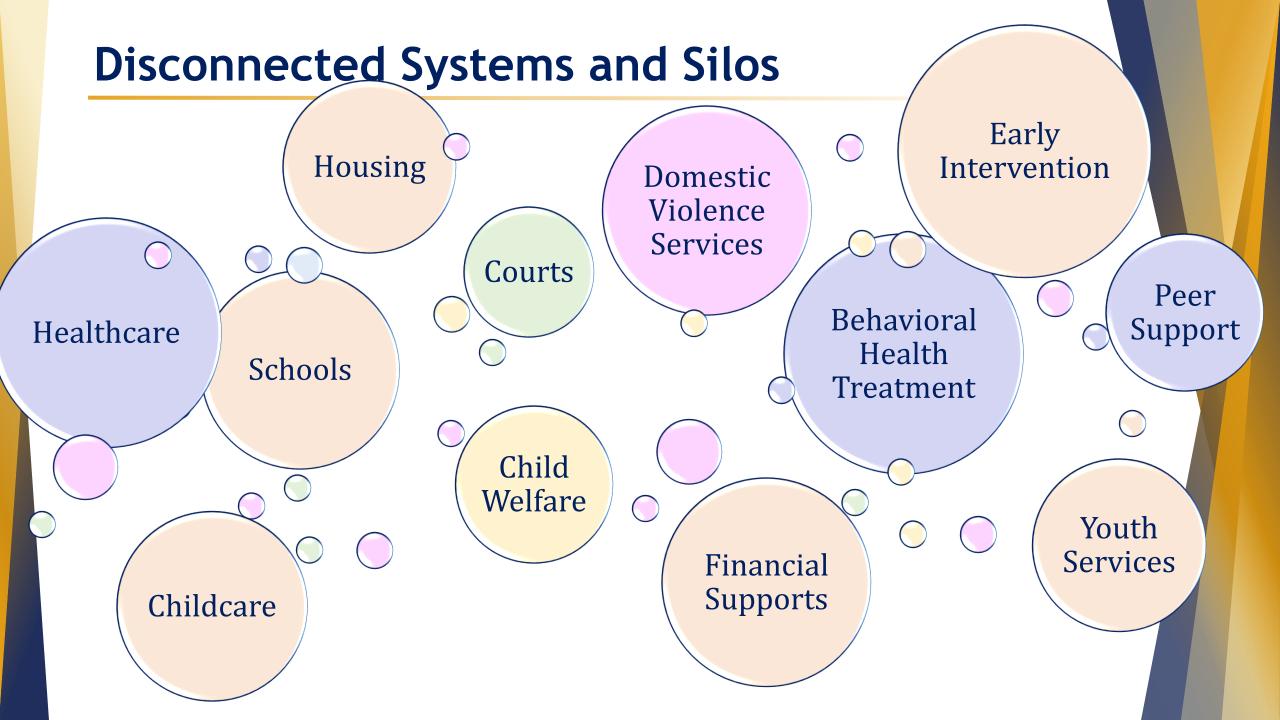
Attorneys and Justice **Partners**

Child Welfare



CHILD WELFARE LANDSCAPE

Framework for Resource and Cross-Systems Mapping



Child Welfare Landscape

Crisis

Intervention

Secondary Prevention

Selective: At risk due to personal, family, or community factor(s)

Intervention

Indicated: Displaying detectable signs or symptoms of child maltreatment behavior or are at very high risk

Child Welfare

Court

Treatment: Perpetrating child maltreatment; halt behavior and advance healing for victims

Aftercare

Indicated:
Detectable
signs or at
very high
risk

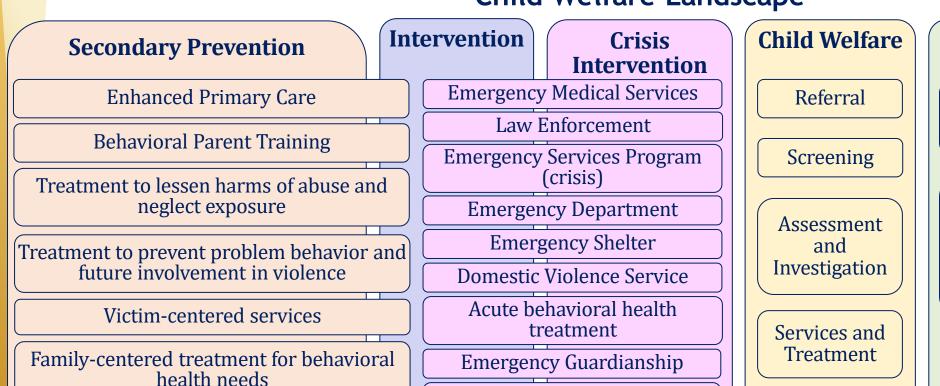
Primary Prevention

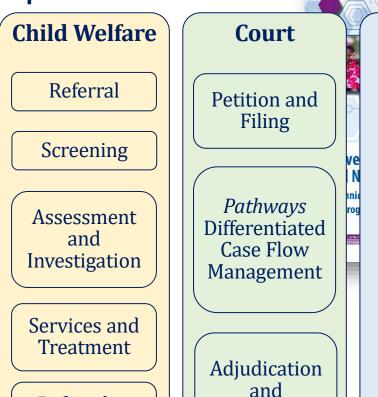
Universal: Entire population regardless of level of risk

Cross-Systems Collaboration

Collective Impact

Child Welfare Landscape





Safety Planning

Aftercare

Linkages to

Community

Services

Reentry

Prevention

Primary Prevention

Civil Commitment for behavioral

health issues

Eviction

Economic	
Supports	

Social Norms to Support Parents and Positive Parenting

Elevated and in-risk care

coordination, services, and supports

Quality Healthcare Quality Childcare and Education

Parenting Skills to Promote Healthy Child Development Youth Connections to Caring Adults and Activities

Cross-Systems Collaboration

Coalitions, Task Forces Coordinating Councils Information sharing and care coordination

Data collection, analysis, and sharing

Crosstraining

Referral to

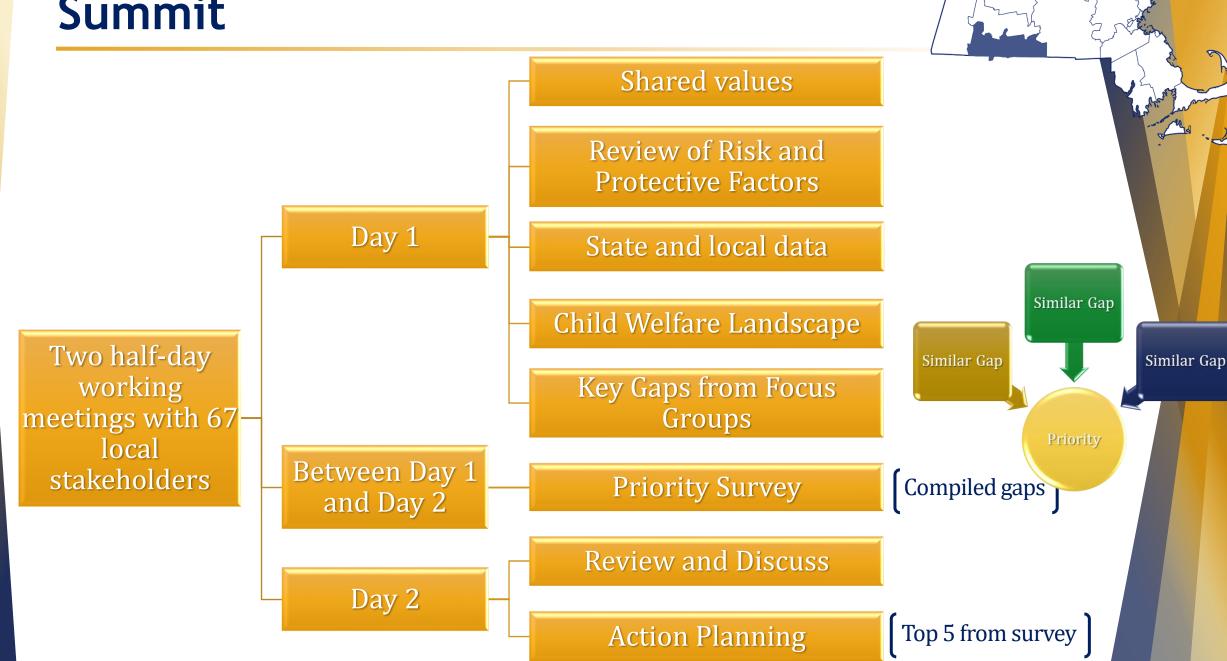
Court

Co-located and integrated services

Disposition

Shared funding

Summit



Priorities for Change

Efficient and coordinated prevention and service network

Cross-systems care coordination and support for children and parents: pre-filing; after resolution; during and after reunification Training and education across sectors: working with vulnerable children and families and related topics

Programs/processes for cross-sector and collaborative resolution of open DCF cases

Cross-systems coalition/working group focused on supporting children and families

Prosocial activities for youth, with opportunities for parent engagement; mentors with lived experience

Safe, stable, supportive, and affordable housing

Workforce issues among youth serving and behavioral health providers

Data system for data collection, analysis, and sharing; including data on race and ethnicity

Inclusion and integration of people with lived experience

Social isolation among vulnerable children and parents

Familycentered/twogeneration programming Transparency about child welfare practices

Support for parents in understanding child development and behavior

Support services and programs for fathers; and other caregivers

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Summit: Action Planning

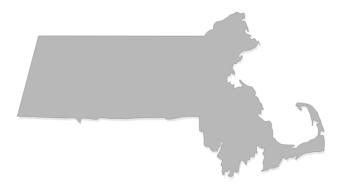
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Objective	Activities/	Resources	Timeframe	Barriers	Responsibility	
What do we	Tasks	What resources are	How much time	Are there	Who will take	
want to	What do we	necessary to complete	is required for	any	the lead?	
achieve?	have to do to	the activity?	the activity?	potential		
	meet the	Who should be at the	When can	barriers to		
	objective?	table? Is anyone already	action begin on	consider?		
	,	engaged in this activity?	this activity?			

Post-Summit and Moving Forward

THE TRIAL COURT

Compile report of findings and disseminate

Locally



PRIMARY PREVENTION SECONDARY PREVENTION

INTERVENTION

CRISIS INTERVENTION

TREATMENT

AFTERCARE

ECONOMIC SUPPORTS FOR FAMILIES

Financial Support and Food Insufficiency

- Department of Transitional Assistance: Transitional Aid to Families with Dependent Children; Emergency Aid to the Elderly, Disabled, and Children; Supplemental Nutrition Assistance Program
- State Supplement Program
- Women, Infants, and Children Nutrition Program
- Enlace de Familias (food pantry)
- Springfield Family Resource Center
- · Food Bank of Western MA

Childcare Subsidies

DCF Emergency Childcare Vouchers

Housing

- Holyoke Housing Authority
- Springfield Housing Authority
- <u>Department of Housing and Community</u>
 <u>Development</u>
- Wayfinders Residential Resource Center, Community Development Corporation, <u>Friends of the Homeless</u>, One Holvoke
- DTA shelters, <u>RAFT</u>, <u>Alianza</u>

Statewide Emergency Housing Assistance

 <u>Department of Mental Health</u> (subsidies for adult housing and flexible funding)

Transportation

- Pioneer Valley Transit Authority
- Registry of Motor Vehicles
- DCF Family Advocate through Community Connection Coalition

Education and Job Training

- Western Mass Network to End Homelessness
- Westover Job Corps
- · Springfield Technical Community College
- Holyoke Community College
- Valley Opportunity Council
- One Can Help

HEALTHCARE

- · Baystate Medical Center
- · Holyoke Health Center
- Caring Health Center
- Baystate Family Advocacy Center
- MassHealth

CHILD WELFARE

- · DCF Area Offices: Springfield, Holyoke, Van Wart
- DCF Legal: General Counsel, Regional Counsel, Deputy Regional Counsel
- DCF Clinical: Regional Substance Use Coordinators, Area Clinical Managers, Area Resource Coordinators, Western Regional Intensive Placement Coordinator, Clinicians, Case Managers

CHILDREN'S RESIDENTIAL

Caring Together

· Key Program

· Allen Street

Gandara

· Center for Human Development:

· Chicopee and Holyoke SSTAR

· The Children's Study Home

STATE AGENCIES

- Department of Children a Samilie
- Department of Public He Substance Addiction Ser
- Department of Mental
- · Office of the Child Adv
- Department of Youth
- Juvenile Detention A
- Department of Element Education

FAMILY CENTERED TREATS

- Sage House
- Institute for Health and Re Project, Family Recovery Parent-Child Services, Pr
- Square One: FIRST Step/ Inside Out
- · Behavioral Health Net
- Cutchins Program
- EMPOWER Program
- Center for Human Γ Rivers
- · Children's Behavio

THE TRACE COURT

Massachusetts Juvenile Court Department

CHILD WELFARE MAPPING REPORT

Hampden County • April 2021

FAMILY AND

RESOURCE CENTERS

COMMUNITY

- Enlace de Familias
- Springfield Family Resource Center
- Martin Luther King Jr.
 Family Services
- <u>New North Citizens</u>
 <u>Council</u>

Youth Connections

- Big Brothers Big Sisters Hampden County
- · Boys and Girls Club of Greater Holyoke
- Boys and Girls Club of Greater Westfield
- YMCA: Springfield, Holyoke, Westfield
- YWCA Western Massachusetts
 Holvoke Youth Soccer

EARLY CHILDHOOD CARE AND EDUCATION .

Holvoke Family Resource Center: Springfield Family Resource Center: Parenting Journey, Nurturing Fathers.

Square One: Healthy Families, Parents as Teachers, Mothering from the Inside Out, FIRST Steps Together

HCS Head Start: Holyoke Chicopee Family and Community Program, father engagement, family fun nights,

Nurturing Families, virtual learning tutorials, Grandparents Raising Grandchildren, peer support

- Springfield Public Schools
- Holyoke Public Schools
- HCS Head Start

PARENTING SKILLS TO PROMOTE HEALTHY CHILD DEVELOPMENT

cooking classes, parent volunteering opportunities

FAMILY DOMESTIC VIOLENCE

- Alianza (Women's Shelter Compañeras)
- DCF Regional DV Specialists

LAW ENFORCEMENT

- Holyoke Police: Holyoke Safe Neighborhood Program (Family Resource Guide)
- Springfield Police: Domestic Violence
 Advocate, Hub Table
- Hampden County Sheriff's Department:
 Springfield and Holyoke Neighborhood
 Watch, 6 Parent Engagement Coordinators,
 Youth Leadership Academy Summer Camp

BEHAVIORAL HEALTH TREATMEN

- Behavioral Health Network
- Center for Human Development
- <u>Gandara</u>
- Clinical & Support Options
- ServiceNet: Child and Adolesce
- Access to Recovery

COURT, COURT PARTNERS, AND COURT PROG

- Springfield Juvenile Court
 Holvoke Juvenile Court
- Pathways Initiative
- Watch, 6 Parent Engagement Coordinators, Hampden County Dually Involved Youth Progra
 - Hampden County DA's Office: Special Victims Trauma
 - Hampden County JDAI
 - Juvenile Court Clinic
 - Committee for Public Counsel Services: CA
 - Health Law Advocates: Mental Health Mental
 - Defense Counsel: Private Bar



Cross-Systems Mapping to Support Healthy Families and Safe, Nurturing and Permanent Homes for Childs

COALITIONS/TASK FORCES

<u>JDAI • Holyoke Family Resource Center Advisory Board</u> • <u>City of Holyoke Food Access Committee</u> • DCF Community Connection Coalition Hampden County Family Recovery Council • Hampden County Perinatal Coalition • <u>WMSAPA</u> • Mandated Reporter Commission • DMH Law Enforcement and Mental Health Meeting in Northampton • <u>Holyoke Safe Neighborhood Initiative</u>

Pioneer Valley Restorative Justice for Youth • Hampden County Addiction Task Force

413 Cares • MA Child Trauma Hotline: 1.0 800-792-5200 • Look4Help • Helpline MA: 800

Parentshelpingparents.org • Statewide Emergency House 866.584.0653 • Suicide Prevention Hotline: 1-800-PDD-Mon.

SECONDARY PREVENTION PRIMARY PREVENTION

CRISIS INTERVENTION

Deputy Regional Counsel

CHILDREN'S RESIDENTIAL

· Chicopee and Holyoke SSTAR

· The Children's Study Home

Caring Together

Key Program

Allen Street

Gandara

CF Area Offices: Springfield, Holyoke, Van Wart

DCF Clinical: Regional Substance Use Coordinators,

Placement Coordinator, Clinicians, Case Managers

CF Legal: General Counsel, Regional Counsel,

Area Clinical Managers, Area Resource

Center for Human Development:

Coordinators, Western Regional Intensive

TREATMENT

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housing and flexible fu Pre-filing

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- Registry of Motor Vehi
- DCF Family Advocate t Connection Coalition

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- · Western Mass Network to End Homelessness
- Westover Job Corps
- Springfield Technical C
- Holyoke Community C
- Valley Opportunity Co.
- One Can Help

Preventive

mediation

legal

advocacy

- Bavstate Me
- · Holvoke Health Center
- · Caring Health Center
- Baystate Family Advocacy Center
- MassHealth

HEALTHCARE

STATE AGENCIES

- · Department of Children and Families
- · Department of Public Health, Bureau of Substance Addiction Services
- · Department of Mental Health
- · Office of the Child Advocate
- Department of Youth Services
- · Juvenile Detention Alternative Initiative
- · Department of Elementary and Secondary Education

FAMILY CENTERED TREATMENT

- · Sage House
- Institute for Health and Recovery: Family Engagement Project, Family Recovery Project, Moms Do Care, Parent-Child Services, Project Promise
- · Square One: FIRST Steps Together, Mothering from the Inside Out
- . Behavioral Health Network: My Sister's House
- · Cutchins Program
- EMPOWER Program
- Center for Human Development: Grace House, Two

Valor Recovery Center: 8 wk.

parenting group, Parenting

Specialist, peer mentors for

Portfolio, Family Support

· Hope for Holyoke: Family

· Square One: FIRST Steps

· Western Mass Training

· Massachusetts Organization

for Addiction Recovery

Bowen Resource Center

Support Specialist

· Sober Mommies

· Allies in Recovery

Together

Consortium

moms

· Children's Behavioral Health Initiative

YOUTH CONNECTIONS

FAMILY AND COMMUNITY Youth Hub RESOURCE CENTERS

- · Enlace de Familias
- · Springfield Family Resource Center
- Martin Luther King Jr. Family Services
- · New North Citizens Council

 Big Brothers Big Sisters Hampden County reater Holyoke

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Grades 4-6

reater Westfield oke, Westfield

- EARLY CHILDHOOD CARE AND EDUCATION · Springfield Public Schools
- Holyoke Public Schools
- HCS Head Start

PARENTING SKILLS TO PROMOTE HEALTHY CHILD DEVELOPMENT

cooking classes, parent volunteering opportunities

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- · Alianza (Women's Shelter Compañeras)
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- · Holvoke Police: Holvoke Safe Neighborhood Program (Family Resource Guide)
- Springfield Police: Domestic Violence Advocate, Hub Table
- Hampden County Sheriff's Department: Springfield and Holyoke Neighborhood Watch, 6 Parent Engagement Coordinators, • Hampder
- Youth Leadership Academy Summer Camp
 - - · Juvenile Court Clinic

Court, Co

- Health Law Advocates: Mental Health Advocacy Program for Kids

BEHAVIORAL HEALTH TREATMENT PEER SUPPORT

- Behavioral Health Network
- · Center for Human Development
- Gandara
- Clinical & Support Options
- · ServiceNet: Child and Adolescent Services

Family OGRAMS

- Springfield Treatment Holyoke
- Pathways Courts
- <u>Hampder</u> nit: Healing Racial Trauma
- Hampden County JDAI
- · Committee for Public Counsel Services: CAFL Resource Attorney

· Defense Counsel: Private Bar

HOTLINES/HELPLINES

413 Cares • MA Child Trauma Hotline: 1.855.546.5543 DCF Child-at-Risk Hotline: 800-792-5200 • Look4Help • Helpline MA: 800.327.5050 masslegalhelp.org • Parentshelpingparents.org • Statewide Emergency Housing Assistance: 19 866.584.0653 • Suicide Prevention Hotline: 1-800-PDD-MOMS

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Post-Summit and Moving Forward

Compile report and disseminate

Continue convening regular meetings to maintain momentum from summit and continue planning

Provide technical assistance

Secure resources to staff project

Implement mappings in counties across the state



Locally



Statewide



Chief Justice Amy Nechtem

Juvenile Court Department Massachusetts Trial Court

Shana Cashman, Esq.

Administrative Office of the Juvenile Court shana.cashman@jud.state.ma.us

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